Satisfaction after visiting the doctor’s office

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SUBSTANTIVE IMPORTANCE

- This presentation examines the impact of race on satisfaction with one’s doctor.
- Black have overall poorer health and are less likely than whites to have health care insurance.
- Blacks are less trusting than whites of their health care professionals.
- Perceived Discrimination may be at the root cause of race differences in trust and potentially satisfaction with one’s doctor visits.

HYPOTHESIS

Whites are more likely than Blacks to be satisfied after visiting their doctor.

STATISTICS

Figure 1: Impact of Race on Belief that Doctor Does Excellent Job Helping me Understand my Medical Problem: 1995 DAS; N=1,015

Table 1: Impact of Race and other Demographic Characteristics on Belief that Doctor Does Excellent Job Helping me Understand my Medical Problem: Logistic Regression

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SAMPLE

- **Geographic Overage**: Oakland, Macomb, and Wayne Counties
- **Time Period**: 1995
- **Mode Of Data Collection**: In person survey interviews were conducted
- **Sample Size**: 1,139
- **Unit Of Analyses**: Adults aged 18 and older residing in households located in the Michigan counties of Oakland, Macomb, and Wayne.
- **Overall Response Rate**: 60%

FINDINGS

These findings suggests that whites are more likely than blacks to believe that their doctor does an excellent job explaining their medical problems to them.